

April 3, 2004

16 Austin Rd. Apt. #2
Medford, MA 02155

Mark J. Sonnenklar, et al
New.net, Inc.
marks@new.net

Dear Mr. Sonnenklar:

Thank you for your letter dated April 1, 2004 offering to enter a dialogue regarding the contents of the CounterExploitation web site as they pertain to New.net, Inc., and the New.net software product. We are willing and in fact eager to engage in such a dialogue. Due to the importance of this matter, we feel that the mutual interests of our respective parties would be best served by maintaining this dialogue in a written form; electronic mail is preferred. This prevents the possibility of misrecollection and helps ensure that this dialogue is driven factually rather than emotionally. I can be contacted at gipsontr@cexx.org or via postal mail at the address provided in the letter dated March 22, 2004. (Please note that the mailing address to which your original two letters were addressed is outdated, and no longer a contact for the CounterExploitation web site.)

Unfortunately, New.net seems to misunderstand CounterExploitation and the information we have presented. Despite the fact that CounterExploitation does not accuse the New.net software of being spyware, nor imply that the software collects or transmits personal information, you continue to provide mountains of reasons why the New.net software should not be considered spyware (such as your affiliation with COAST, an organization we have nothing to do with), rather than address statements that we actually do make.

I think the ideal place to start is to dispense with the legalese, and try to determine one another's motives and what we are aiming to accomplish here. Understanding what each of us is trying to get out of this will get us both quite a bit closer to actually getting it.

Is your goal to correct one or more perceived factual errors on the site? If so, getting what you want will be easy. If there are any factual errors in the information that we present, I would certainly like to know about them, so that they can be corrected. A fair amount of research went into the revision you received on March 28, 2002, in order to ensure that the factual information presented is indeed factual and up-to-date, and that there exists a body of evidence to back these facts. However, it is possible that one or more errors have gone unnoticed. Please simply cite the specific error(s) you are referring to, and they can be addressed quickly.

On the other hand, if your goal is to force the removal of negative opinion statements from our web site, or for us to have a religious experience, "change our minds" about your software and have us singing its praises, getting what you want may prove less assured. You are more than welcome to attempt to convince us that your company and its product are the saviors of the free world, but success in this endeavor is not guaranteed.

In any case, I hope to hear from you soon. If there are any errors, CounterExploitation will work quickly to correct them. We remain hopeful that a dialogue between CounterExploitation and New.net will indeed progress in a manner commensurate with a "free and open dialogue", free of stall tactics or sweeping accusations of vague and indeterminate form. We anticipate hearing from you by Wednesday, April 7.

Regards,

Timothy R. Gipson
Administrator
CounterExploitation – www.cexx.org
gipsontr@cexx.org